

LOADING ZONE PARKING CONTRACT NEWSLETTER

2020-21 issue for our customers



Parking &
Transportation Services

UNIVERSITY OF MINNESOTA

300 Transportation & Safety Bldg.
511 Washington Ave. SE
Minneapolis, MN 55455

Where Your U of M Parking Fees Go

PTS is a self-supporting department. Your contract parking fees go directly to the operation of University parking facilities including daily maintenance; annual structural inspection/repairs; and safety features including security cameras, panic alarms and optimal lighting.

2020-21 Loading Zone Parking Rate

Effective Oct. 1 -- \$120/year
Department billing online:
estatement.umn.edu

Parking Locations

Loading Zone parking maps can be printed online at pts.umn.edu/park/loading-zone-contract.



Contract Overview

Contract holders may allow visitors/vendors to use the Loading Zone permit at their discretion. This permit is valid for 30 minutes when actively loading or unloading a vehicle at a posted Loading Zone space or at a loading dock. After 30 minutes, a vehicle must move at least two blocks or 600 feet.

Because hangtags are not electronically managed, there are specific measures for lost, stolen or damaged hangtags. If a hangtag is stolen, a new one will be issued at no charge with a police report filed in person (online reports are not accepted). If your hangtag is damaged, turn it into our office and we will issue a replacement hangtag. If a hangtag is lost, a new contract needs to be purchased at a prorated charge. A refund is not issued for lost hangtags.

30-Minute Limit

Parking is strictly limited to 30 minutes at a posted Loading Zone space or at a loading dock. Exceeding this limit can result in

a parking citation. Contact PTS in advance if an exception is needed.

Hangtags

Your new parking hangtag is enclosed. Begin using it immediately by displaying the printed side facing the windshield.

Hangtags may be transferred to any vehicle you park on the Twin Cities campus. Remember that Minnesota State law requires you to remove your hangtag while driving. **Your new hangtag is valid through September 30, 2021.**

If you forget your hangtag, you will need to park in a public facility and pay the posted rate.

Cancelling A Contract

You may cancel your contract at any time. **The hangtag must be received in our office to consider the parking contract cancelled.**

Refunds for accounts with credit balances will be processed after PTS receives the hangtag.

- Walk-in cancellations can be immediately

processed by turning in the hangtag.

- Mail the hangtag to the address in the top left corner of this page.

EFS Changes

Please email parking@umn.edu with any changes to your EFS number for billing.

Citations

Campus parking enforcement is handled by the U of M Police Department. To contest a parking citation, call the number printed on the citation.

Motorist Assistance

The Motorist Assistance Program (MAP) is FREE for legally-parked PTS customers. MAP offers to: unlock vehicles, give jump starts, add air to tires and provide referrals on request.

To request assistance, call 612-626-PARK(7275). MAP is available on the Twin Cities campus, Monday – Friday, 7 a.m. - 10 p.m. MAP service is not available on official University holidays. MAP is not available at the Hospital Parking Ramp on Delaware Street.

For service on U-owned vehicles, contact Fleet Services at 612-625-3033.

Impact of Gopher Football on East Bank Campus Parking

All 2020 Gopher Football home games have been postponed.

For details on football parking, visit PTS online at z.umn.edu/footballparking

Parking Contract Conditions

- The University of Minnesota assumes no responsibility for loss by fire, theft or damage to your vehicle while in the parking facility.
- The University of Minnesota reserves the right to move or reassign cars to other locations when necessary.
- Only one vehicle per contract is permitted to park at any one time. Violation may result in tagging, towing and revocation of parking contract.

PTS is committed to sustainability by maintaining and improving a comprehensive transportation system that reduces congestion, eases accessibility and enhances a friendly University community. We welcome questions and ideas. Contact us via email at parking@umn.edu or by phone at 612-626-PARK (7275).