Parking & Transportation Services

Fundamental Facts & Figures

July 1, 2014 - June 30, 2015
Parking and Transportation Services is committed to establishing, maintaining and improving a comprehensive transportation system that reduces congestion, eases accessibility and enhances a friendly University community.
Welcome to our Fundamental Facts Guide, an annual report on PTS programs and services.

Seasons change and people age. Retirements are a time of change and celebration, mixed in with a sense of loss to institutional history and organizational continuity.

Our celebrations began with Bill Stahlmann’s July 2014 retirement after 34 years with PTS. As our assistant director of fleet and transit, Bill took our campus shuttle system from multiple complex routes in the 1980s to a lean, efficient model that was easy to understand and easy to ride.

About a month later, Mick Ramolae retired after 50 years with the U (including his student employment). His full-time status began in 1975 as he began to work his way up to assistant director of projects and maintenance. Mick planned numerous parking facilities and accumulated multiple awards for the department.

November rolled around and John Roy, a long-time PTS maintenance worker for 31 years, retired.

At the end of the year, Steve Jordan retired after 31 years of service. Steve started in 1983 as a parking supervisor, and did that for many years, before transitioning to facilities/projects.

In February 2015, Joanie Taylor retired after 24 years of service. She started in 1990 at Auxiliary Services and became the accounts specialist at Fleet Services.

The perspective/experience of these cornerstone individuals within our department cannot be easily replaced. They will be missed.

With Mick’s retirement, we saw an opportunity to review our organizational structure. Two areas were combined into one. PTS is now led by five Assistant Directors: Parking; Facilities and Transportation Systems; Finance; Transit and Fleet; and Alternative Transportation.

Our department’s primary goals remain:

- Encourage transportation alternatives on and around the Twin Cities campus.
- Provide quality service with an emphasis on customer relations for all individuals and departments including those with specific needs, unique situations and physical challenges.
- Design, build and maintain campus parking and transportation systems that are operationally sound, safe, efficient and aesthetically pleasing, while minimizing conflicts between modes.
- Evaluate and maintain a climate of fiscal integrity.
- Provide financial integration to support overall transportation objectives of the University including transit, bicycle, pedestrian and parking.

We strive to respond effectively and responsibly to the needs of our community and to deliver a positive patron experience.

A few more general highlights for the year include:

- Installed a new fast-charging electric vehicle station at the corner of Washington Avenue and Harvard Street in January 2014 (one of the first of its kind operating in the state of Minnesota)
- Coordinated extensive campus-wide origination and destination study with Office of Measurement Services in fall 2014
- Managed complete reconstruction of Pleasant Street from University Avenue to Arlington Street
- Facilitated transportation for three summer concerts at TCF Bank Stadium
- Hosted the 2015 Big Ten/Midwestern Universities Transportation and Parking Conference from April 27-29

At this time, I’m reminded of a John F. Kennedy quote. “For time and the world do not stand still. Change is the law of life. And those who look only to the past or the present are certain to miss the future.”

Sincerely,
Ross Allanson, Director
Parking and Transportation Services (PTS) is a self-supporting unit of the University of Minnesota within Auxiliary Services. The department is responsible for the administration, operation and maintenance of reliable and efficient transportation services on the Twin Cities campus including transit, parking, fleet, streets, walkways and way-finding.

PTS supports alternatives to the single occupant vehicle and promotes programs to encourage the University community to walk, bike, carpool or take the bus.

The department handles compliance documentation for all University vehicles or licensed equipment and administers the fuel credit card, and vehicle insurance and safety.

"**Our Mission is To facilitate safe and effective integrated transportation systems that provide services for pedestrians, bicycles, transit and vehicles.**"
**Audience Demographic**

**Population Served**

**Students (Fall 2014)** 51,147  
**Full-time Staff and Faculty (active status, Fall 2014)** 15,152  
**Estimated Visitors (per day)** 15,000  
**Total (per day)**  
**Event Attendees** Up to 50,000 per event  
**In 2014-15, PTS serviced 1,400 Large-Scale events**

**Travel Modes**

**Students, Staff & Faculty (Combined)**

- U of M Campus Shuttle Bus 11%  
- Public Transit 25%  
- Walk 17%  
- Bicycle 10%  
- Drive Alone 33%  
- Carpool 4%  
- Motorcycle 0%  
- Moped 0%  
- Other 0%  

*(December 2015 Data*)

**Combined**

- UofM Campus Shuttle Bus  
- Public Transit  
- Walk  
- Bicycle  
- Drive Alone  
- Carpool  
- Motorcycle  
- Moped  
- Other, please specify

**Students**

- Drive Alone 3%  
- Carpool 14%  
- Public Transit 23%  
- Walk 11%  
- Bicycle 21%  
- Moped 28%  
- Other 0%

**Staff**

- Drive Alone 0%  
- Carpool 8%  
- Public Transit 56%  
- Walk 7%  
- Bicycle 21%  
- Moped 0%  
- Other 0%

**Faculty**

- Drive Alone 3%  
- Carpool 14%  
- Public Transit 23%  
- Walk 11%  
- Bicycle 28%  
- Moped 0%  
- Other 0%

*The purpose of the PTS modeshare study is to get updated statistics on transportation patterns used by the University of Minnesota community. This e-survey was done using Office of Measurement Services in December 2014. The survey link was e-mailed to a random 10,056 University faculty, students and staff as the sample size. 2,384 surveys we included in the final data set representing three percent of the total student, faculty and staff population.*
**University of Minnesota**

**Parking Snapshot**

**Vehicles Parked**

**Transportation Modeshare**

**Total Vehicles Parked Annually On Campus**

**Percentage of Commuters Driving Alone**

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**Transit Snapshot**

**Annual Campus System Ridership**

*Above:* In May 2011, light rail construction detoured bus routes off Washington Avenue. They returned to Washington Avenue in December 2013.

*Right:* The 2007 I-35W bridge collapse led to a change in travel patterns and a discount in the Metropass price, which resulted in higher ridership numbers during that timeframe.

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**Fleet Snapshot**

**Energy Snapshot**

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**PTS Mission:** Facilitating safe and effective integrated transportation systems providing for pedestrians, bicycles, transit and vehicles.

**PTS Vision:** Enhancing your way around the University with multi-modal, innovative transportation solutions.

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**July 1, 2014 - June 30, 2015**
**Walk/Bike**

### Quick Facts

- Miles of campus sidewalks and plazas: 46
- Miles of Gopher Way tunnels/skyways: 6
- Pedestrian bridges/skyways: 7
- Miles of bike lanes/paths: 6.45
- Bike racks/hoops: 9,000+
- Bike lockers or secure parking spaces: 433

### Gopher Way

The Gopher Way is a network of tunnels and skyways connecting many buildings on campus. The system was developed into a signed way-finding system by the department in 2000. There are more than 700 signs directing walkers along the accessible routes.

### Helmets & Headlights

Supported by Boynton Health Service and PTS, a bike safety program called Helmet and Headlights, allows University students, staff and faculty to purchase a helmet and headlight set for a discounted price.

### Bike Center & Zap! Program

The Bike Center is the base for the Zap! Program - an innovative RFID system, which permits bicyclists, who install an identity tag on their bikes, to earn benefits and incentives, such as reduced costs for tune-ups and commuter goods by simply validating their bike trips.

- Number of Bike Center Memberships: 50-75
- Number of Education Classes Annually: 150+
- Number of Repairs Made: 4,000
- Number of Zap! Program Members: 3,800+

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**July 1, 2014 - June 30, 2015**
PTS provides the University community with a multi-faceted transit program consisting of a comprehensive campus shuttle service and discounted metro-area bus/rail passes.

Quick Facts

Campus Connector Buses 13
Campus Circulator Shuttles 5
Paratransit Vans 2

Campus Shuttle Service

Campus Shuttle Service includes the Campus Connector, East Bank Circulator, St. Paul Circulator, Washington Avenue Bridge Circulator and Weekend Circulator.

Total Ridership for 2014-15 3,194,845
Annual Mileage 512,437
Total Hours Operated 41,698.21

2014-15 Ridership Details

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<tbody>
<tr>
<td>Campus Connector</td>
<td></td>
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<td></td>
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<tr>
<td></td>
<td>2,522,548</td>
<td>8,034</td>
<td>2,649,012</td>
<td>8,410</td>
<td>2,825,519</td>
<td>8,970</td>
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<tr>
<td>East Bank Circulator</td>
<td>141,656</td>
<td>451</td>
<td>141,218</td>
<td>448</td>
<td>83,370</td>
<td>265</td>
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<tr>
<td>St. Paul Campus Circulator</td>
<td>28,851</td>
<td>91</td>
<td>32,359</td>
<td>103</td>
<td>43,215</td>
<td>137</td>
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<tr>
<td>Night &amp; Weekend Connector</td>
<td>79,883</td>
<td>254</td>
<td>N/A</td>
<td>N/A</td>
<td>55,716</td>
<td>177</td>
</tr>
<tr>
<td>Weekend Circulator</td>
<td>14,938</td>
<td>47</td>
<td>8,457</td>
<td>148</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Washington Avenue Bridge Circulator</td>
<td>406,582</td>
<td>1,294</td>
<td>312,462</td>
<td>3,124</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Total</td>
<td>3,194,458</td>
<td>10,171</td>
<td>3,143,509</td>
<td>12,085</td>
<td>3,007,820</td>
<td>9,549</td>
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</table>
**NextBus**

NextBus is a GPS-based, real-time passenger information system that allows riders to find current bus locations as well as predictions for upcoming bus arrivals for the University of Minnesota campus shuttle bus services.

<table>
<thead>
<tr>
<th>Annual SMS Text Message Requests</th>
<th>275,411</th>
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<tr>
<td>Annual Phone Dial-In Requests</td>
<td>25,160</td>
</tr>
<tr>
<td>Annual Smartphone Web Surf Views</td>
<td>147,975</td>
</tr>
<tr>
<td>Annual Desktop Web Views</td>
<td>27,894</td>
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<tr>
<td><strong>Total Requests</strong></td>
<td>476,440</td>
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</table>

**Paratransit Service**

Paratransit Service is a curb-to-curb transportation service for people with permanent or temporary disabilities.

<table>
<thead>
<tr>
<th>Total Ridership for 2014-15</th>
<th>5,559</th>
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<tbody>
<tr>
<td>Annual Mileage</td>
<td>17,686</td>
</tr>
<tr>
<td>Total Hours Operated</td>
<td>4,795</td>
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</table>

**Commuter Service**

U-Pass/Metropass is a deeply-discounted, unlimited-ride bus pass good on metro-area buses and light rail.

<table>
<thead>
<tr>
<th>Students</th>
<th>Staff/Faculty</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUMMER</td>
<td>6,823</td>
</tr>
<tr>
<td>FALL</td>
<td>19,900</td>
</tr>
<tr>
<td>SPRING</td>
<td>17,115</td>
</tr>
<tr>
<td>TOTAL</td>
<td>43,838</td>
</tr>
</tbody>
</table>

The U-Pass/Metropass program was introduced in Fall 2000 with the support of a $5.5 million Congestion Mitigation Air Quality (CMAQ) grant from the federal government. Prior to the program’s inception, there were 7,020 bus riders to the U.
Drive

Quick Facts

- Vehicular Bridges: 3
- Miles of campus streets: 14.3
- Registered carpoolers: 63
- HourCars on campus: 10

Motorist Assistance Program

The Motorist Assistance Program (MAP) is a free service for all legally parked PTS customers that covers lock-outs, jump starts and flat tires. Since its launch in 1993, MAP has answered more than 50,000 calls.

- Total calls for 2014-15: 699
- Number of successful calls: 682
- Percentage of successful calls: 98%

HourCar

HourCar is a membership-based, car-sharing program on campus.

- Membership fee: $35
  (University students, staff, faculty - 18 and over)

- Rental Rate: $8/hour or $60/weekday or $70/weekend
- Gas & insurance included

Locations

- East Bank
  - Washington Avenue Ramp
  - Lot C43
  - Lot C75
  - Oak Street Ramp

- West Bank - 21st Avenue Ramp

- Como Area - Printing Services Building

- St. Paul - Lot SC101

- Total miles driven 2014-15: 141,534
- Total hours reserved 2014-15: 19,053
- Total members 2014-15: 731

July 1, 2014 - June 30, 2015
PTS offers an array of parking services: public parking with hourly or daily options, short-term meters, events, off-peak parking; staff/faculty parking contracts with reciprocal parking, pre-tax payroll deduction, reserved stall option, occasional use options; student and evening/weekend parking contracts; department reservations, budget charge cards, guest coupons, eStatements; and specialty plans for carpools, disability, motorcycles, official vehicles, vendors, construction, loading docks, senior administrators.

### Quick Facts

<table>
<thead>
<tr>
<th>Garages</th>
<th>8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ramps</td>
<td>8</td>
</tr>
<tr>
<td>Surface Lots</td>
<td>116</td>
</tr>
<tr>
<td>University Meters</td>
<td>331</td>
</tr>
</tbody>
</table>

### Parking Data

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Total Cars Parked</td>
<td>5,646,503</td>
<td>5,523,190</td>
<td>5,301,184</td>
</tr>
<tr>
<td>Total Carpool Spaces</td>
<td>1,363</td>
<td>1,363</td>
<td>1,363</td>
</tr>
<tr>
<td>Total Parking Reservations</td>
<td>4,874</td>
<td>3,447</td>
<td>4,038</td>
</tr>
<tr>
<td>Total Budget Charge Card</td>
<td>75,225</td>
<td>81,443</td>
<td>70,513</td>
</tr>
<tr>
<td>Prepaid/Department Coupons</td>
<td>293,936</td>
<td>152,455</td>
<td>143,386</td>
</tr>
<tr>
<td>Number of Large-Scale Events</td>
<td>1,400</td>
<td>1,353</td>
<td>1,407</td>
</tr>
</tbody>
</table>

### Structured Facilities

#### East Bank

<table>
<thead>
<tr>
<th>Building</th>
<th>Year Built</th>
<th>Sq. Feet</th>
<th>Spaces</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northrop Auditorium Garage</td>
<td>1931</td>
<td>28,890</td>
<td>74</td>
</tr>
<tr>
<td>Nolte Center Garage</td>
<td>1938</td>
<td>45,960</td>
<td>185</td>
</tr>
<tr>
<td>Armory Garage</td>
<td>1941</td>
<td>5,070</td>
<td>19</td>
</tr>
<tr>
<td>717 Delaware Garage</td>
<td>1967</td>
<td>32,000</td>
<td>88</td>
</tr>
<tr>
<td>Oak Street Ramp</td>
<td>1975</td>
<td>702,000</td>
<td>2174</td>
</tr>
<tr>
<td>2221 University Ave Garage</td>
<td>1981</td>
<td>29,000</td>
<td>59</td>
</tr>
<tr>
<td>Washington Avenue Ramp</td>
<td>1985</td>
<td>512,000</td>
<td>1293</td>
</tr>
<tr>
<td></td>
<td>1995 - North</td>
<td>512,000</td>
<td>1293</td>
</tr>
<tr>
<td></td>
<td>1995 - South</td>
<td>512,000</td>
<td>1293</td>
</tr>
<tr>
<td>Church Street Garage</td>
<td>1987</td>
<td>74,949</td>
<td>234</td>
</tr>
<tr>
<td>4th Street Ramp</td>
<td>1991</td>
<td>390,000</td>
<td>1215</td>
</tr>
<tr>
<td>Weisman Art Museum Garage</td>
<td>1993</td>
<td>40,786</td>
<td>124</td>
</tr>
<tr>
<td>University Avenue Ramp</td>
<td>2001</td>
<td>197,244</td>
<td>526</td>
</tr>
<tr>
<td>East River Road Garage</td>
<td>2002</td>
<td>679,514</td>
<td>1914</td>
</tr>
</tbody>
</table>

#### West Bank

<table>
<thead>
<tr>
<th>Building</th>
<th>Year Built</th>
<th>Sq. Feet</th>
<th>Spaces</th>
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<tbody>
<tr>
<td>19th Avenue Ramp</td>
<td>1995</td>
<td>173,000</td>
<td>535</td>
</tr>
<tr>
<td>21st Avenue Ramp</td>
<td>1984</td>
<td>256,000</td>
<td>700</td>
</tr>
<tr>
<td>West Bank Office Bldg Ramp</td>
<td>1987 - West</td>
<td>226,425</td>
<td>643</td>
</tr>
<tr>
<td></td>
<td>2000 - East</td>
<td>226,425</td>
<td>643</td>
</tr>
</tbody>
</table>

#### St. Paul

<table>
<thead>
<tr>
<th>Building</th>
<th>Year Built</th>
<th>Sq. Feet</th>
<th>Spaces</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gortner Avenue Ramp</td>
<td>2000</td>
<td>252,096</td>
<td>762</td>
</tr>
</tbody>
</table>
**Parking Spaces (June 2015)**

**Total**
- Contract: 12,842
- Public: 6,753
- Motorcycle (Seasonal): 143
- Meters: 331
- Disability 3-hour: 301
- Combined Official Vehicle/Vendor: 303

**By Facility**
- Parking Garages: 2,627
- Parking Ramps: 7,540
- Surface Lots: 8,540

**By Area**
- East Bank: 12,257
- West Bank: 2,465
- St. Paul: 3,985

**Contract Parking**

- Staff/Faculty Contracts (June 2015): 13,777
- Student Contracts (June 1, 2014-June 30, 2015): 5,917
- Reserved Parking Contracts: 510
- Number on Waiting List (June 2015): 2,304
- Number on Waiting List Without Contract: 943
- Occasional Use Contracts (Fiscal Year ’15): 210
- Graduate Student Occasional Use Contracts (FY ’15): 285

**Permits Issued:**
- Loading Zone: 580
- Official Vehicle: 702
- Vendor: 117

**2014-15 Parking Rates**

- Daily Lot Rate: $4.00 / $6.00
- Daily Carpool Rate: $2.50
- Event Rate: $8.00 / $10.00 / $20.00

**Hourly Rate:**

<table>
<thead>
<tr>
<th>Hours</th>
<th>0-1</th>
<th>1-2</th>
<th>2-3</th>
<th>3-4</th>
<th>4-5</th>
<th>5-6</th>
<th>6-7</th>
<th>Daily Max</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate</td>
<td>$3</td>
<td>$6</td>
<td>$7</td>
<td>$8</td>
<td>$9</td>
<td>$10</td>
<td>$11</td>
<td>$12</td>
</tr>
</tbody>
</table>

**Monthly Rates Through 06/30/15**

- Monthly Surface Lot Contract: $67.75
- Monthly Ramp Contract: $100.75
- Monthly Garage Contract: $131.75
- Monthly Evening/Weekends Lot Contract: $35.00
- Monthly Evening/Weekends Ramp Contract: $75.00
- Monthly Evening/Weekends Garage Contract: $98.00

**Monthly Rates Through 09/30/15**

- Monthly Surface Lot Contract: $67.75
- Monthly Ramp Contract: $100.75
- Monthly Garage Contract: $131.75
- Monthly Evening/Weekends Lot Contract: $35.00
- Monthly Evening/Weekends Ramp Contract: $75.00
- Monthly Evening/Weekends Garage Contract: $98.00
**Fleet**

**Mission:** To support University endeavors by giving departments a selection of vehicle choice to fulfill their needs.

**Quick Facts**

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<thead>
<tr>
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<tbody>
<tr>
<td><strong>Total Vehicles in the Fleet</strong></td>
<td>907</td>
<td>892</td>
<td>891</td>
</tr>
<tr>
<td><strong>Vehicles in the Twin Cities Campus</strong></td>
<td>557</td>
<td>546</td>
<td>554</td>
</tr>
<tr>
<td><strong>Total Green Vehicles</strong></td>
<td>526</td>
<td>473</td>
<td>412</td>
</tr>
<tr>
<td><strong>Alt. Fuel Vehicles</strong></td>
<td>450</td>
<td>406</td>
<td>335</td>
</tr>
<tr>
<td><strong>Hybrid Vehicles</strong></td>
<td>67</td>
<td>67</td>
<td>77</td>
</tr>
<tr>
<td><strong>Miles Driven (UMTC)</strong></td>
<td>4,333,652</td>
<td>4,496,118</td>
<td>4,100,799</td>
</tr>
<tr>
<td><strong>Total Gallons of Gas Pumped (UMTC)</strong></td>
<td>265,140</td>
<td>260,404</td>
<td>252,540</td>
</tr>
</tbody>
</table>

**Function**

The Fleet division holds the titles for all vehicles in the University fleet, and oversees the acquisition and disposal of all University vehicles and related equipment. In addition to leasing vehicles to departments and administering a program that enables departments to purchase vehicles, Fleet operates a rental service that provides vehicles to members of the University community for use on University business. Fleet maintains onsite fuel pumps and an onsite shop, where Twin Cities-based vehicles are serviced. The division administers the fuel credit card, vehicle insurance and safety, and employee driver safety check programs.

**Lease/Rental Data**

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<tr>
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<tbody>
<tr>
<td><strong>Rental Days</strong></td>
<td>12,993</td>
<td>12,277</td>
<td>12,572</td>
</tr>
<tr>
<td><strong>Rental Income Miles</strong></td>
<td>1,806,796</td>
<td>1,700,931</td>
<td>1,779,183</td>
</tr>
<tr>
<td><strong>Lease Income Miles</strong></td>
<td>1,468,588</td>
<td>1,420,199</td>
<td>1,464,499</td>
</tr>
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**Department Wide**

**Marketing Delivery**

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<tr>
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<tbody>
<tr>
<td><strong>Orientation Sessions</strong></td>
<td></td>
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</tr>
<tr>
<td>Freshmen</td>
<td>21</td>
<td>20</td>
<td>20</td>
</tr>
<tr>
<td>Transfer</td>
<td>19</td>
<td>12</td>
<td>11</td>
</tr>
<tr>
<td>Staff/Faculty</td>
<td>11</td>
<td>11</td>
<td>12</td>
</tr>
<tr>
<td>Other</td>
<td>5</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>56</td>
<td>47</td>
<td>46</td>
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<tr>
<td><strong>Transportation Fair</strong></td>
<td></td>
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<tr>
<td>Attendance</td>
<td>4,000</td>
<td>4,000</td>
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<tr>
<td>Exhibitors</td>
<td>11</td>
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<tr>
<td>Campus Maps</td>
<td>100,000</td>
<td>100,000</td>
<td>100,000</td>
</tr>
<tr>
<td>Transportation Guide</td>
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<td>7,000</td>
<td>8,000</td>
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<tr>
<td>Campus Walking Guide</td>
<td>21,000</td>
<td>22,000</td>
<td>24,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>128,000</td>
<td>129,000</td>
<td>132,000</td>
</tr>
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</table>

13 July 1, 2014 - June 30, 2015
Awards & Achievements

2015

Lighting Energy Efficiency in Parking Campaign (LEEP) Award for the Gortner Avenue Ramp in the category of “greatest percent of savings in a single structure (retrofit)”

Lighting Energy Efficiency in Parking Campaign (LEEP) Award for the Gortner Avenue Ramp in the category of “the best use of lighting controls in a single parking facility”

2014

Bicycle Friendly Business Gold Award from League of American Bicyclists

Lighting Energy Efficiency in Parking Campaign (LEEP) Award for the Northrop Auditorium Garage in the category of “highest percentage of savings in a (lighting) retrofit at a single parking structure”

TRB Annual Meeting from Highway Capacity and Quality of Service Committee ‘Best Paper’ Award for the paper “Methodology for Developing an HCM-based Oversaturated Speed Flow Model”

2013

Bicycle Friendly Business Gold Award from League of American Bicyclists

2012

International Parking Institute Award of Excellence for U of M Bike Center & RFID Program: Validating Bike Commuters

Minnesota Association of Government Communicators’ Northern Lights Award - for “Where’s My Bus?” campaign and press release writing

Commuter Choice Award - U of M Bike Center and RFID Program

2011

AIR (Awards Incentive & Recognition) from Business & Community Economic Development at the U of M - for purchasing practices from diverse suppliers

Bicycle Friendly Business Silver Award from League of American Bicyclists

Minnesota Association of Government Communicators’ Northern Lights Award - for feature story “It Ain’t Just About Parking Anymore”

2010

Transit System of the Year – from Minnesota Public Transit Association

Bicycle Friendly Business Silver Award from League of American Bicyclists

Fleet Equipment Magazine 100 Best Fleets in North America Award

2009

Best Workplaces for Commuters – sustained designation

AIR (Awards Incentive & Recognition) from Business & Community Economic Development at the U of M - for purchasing practices from diverse suppliers

Fleet Equipment Magazine 100 Best Fleets in North America Award

2008

Best Workplaces for Commuters – sustained designation

Fleet Equipment Magazine 100 Best Fleets in North America Award

2007

Parking Organization of the Year – from International Parking Institute

Commuter Choice Award – Outstanding Promotion for Large Organization category – I-35W bridge collapse response

Best Workplaces for Commuters – sustained designation

Fleet Equipment Magazine’s 100 Best Fleets in North America Award

2006

Best Workplaces for Commuters – sustained designation

Fleet Equipment Magazine 100 Best Fleets in North America Award

2005

Best Workplaces for Commuters – sustained designation

Fleet Equipment Magazine 100 Best Fleets in North America Award

International Association of Business Communicators Pacific Plains Silver Quill Awards: Publications Category – “A Blogger’s Diary” direct mail Writing Category – “A Blogger’s Diary” direct mail

Minnesota Association of Government Communicators Northern Lights Awards: Feature Writing Category – for International Parking Institute article, October 2005 issue Special Event Category – for Zipcar program rollout

Minnesota Governor’s Minnesota Great Award – in recognition of the E85 fuel program

Minnesota Public Relation Society of America Classics Award: Feature Writing Category – “A Blogger’s Diary” direct mail

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Final Note About This Report

This report is intended for informational purposes only; it is intended to be general transportation information to understand approximate campus scope, scale and trends. It is not intended to be auditable financial reporting data and the department is not accountable for unintentional errors in data entry.